

Visual Story

Music gigs in the Main Space

What to expect when you visit the Roundhouse

ROUNDHOUSE

Where is the performance?

- The show you are coming to see is being performed at the Roundhouse.
- This is what the Roundhouse looks like from the outside.



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- If you are collecting your tickets, head to the box office where there might be a queue of people.



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- Here you will be greeted by a member of staff who will ask you for your name and address so they can give you your rickets. They may also ask for I.D.



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- If you have any large items or a coat that you don't want to take into the performance with you, you can leave these in the cloakroom for a small fee.
 - This is on your left before you head up the stairs.
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- When you have collected your tickets or if you already have them, you can head straight to the bottom of the stairs
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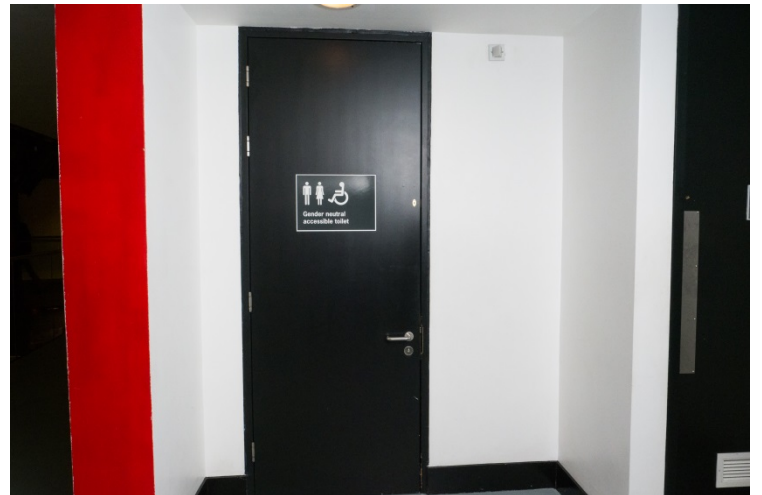
- You might be searched by security.
 - Then you can then head up the stairs or use the lift, down the corridor on the right of the stairs.
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- If your tickets say 'Circle' or 'Level 2' on them, you will need to head up the stairs through this door or get the lift to Level 2.
- There are accessible toilets and bars on all levels.



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- You will see Roundhouse staff wearing red t-shirts standing by the doors to the Main Space.
- They will check your tickets and direct you inside the Main Space.



- Once inside the Main Space, you can find a suitable place to stand, or will be directed to your seats if you are on Level 2.
- It will be darker inside the Main Space and there will be lots of other people around.



- There might be flashing lights, strobe lighting and loud noises during the performance.



- You can leave the Main Space at any point during the show.
- If you want to find some quiet space, you can go to the Roundhouse Bar & Café on the ground floor.



Good to know...

- Our Bar & Café on the ground floor is open from 10.30am-11:30pm on performance days.
 - Here you can buy drinks and snacks and there is plenty of seating.
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If you need assistance at any point during your visit, please ask a member of staff or security.

If you have any questions about your visit to the Roundhouse, you may find the answer to your question in the [Help](#) section of our website.

If you would like to speak to a member of staff ahead of your visit, get in touch by emailing access@roundhouse.org.uk (please allow up to 3 days for a response) or calling **0300 6789 222**.

[Click here](#) to take the virtual tour of the Roundhouse.

As all of our performances are different, some information in this Visual Story might not apply to your visit.

We hope you enjoy your visit to the Roundhouse!