

Roundhouse

Our Covid-19 Commitments

Because keeping our guests, staff and
visiting companies safe matters

Guidelines will change subject to Government advice



Covid-19 Preventative Measures

We have been working tirelessly behind the scenes to ensure the safety of our guests and staff.

We have made some necessary changes to our operating procedures, based on the latest Government guidelines, industry experts and our safety consultants. These include but are not limited to;

- Social Distancing
- Enhanced Cleaning
- Hygiene Stations
- One Way System
- Technology
- Staff and Training
- Safe Suppliers
- Track and Trace

We are pleased to have been certified as 'Good To Go' by the National Tourist Organisations of Great Britain and Northern Ireland.

Please read through the following pages for more information.



Guest Entry and Social Distancing

All Roundhouse staff and contractors must arrive at the Roundhouse reception on Regent's Park Road. On arrival temperature will be taken using a top of the range Hikvision thermal screening to check those arriving on site and a health questionnaire must be completed.

Event guests must arrive at the Roundhouse front doors where they will receive the same checks.

Our experienced and dedicated technical team have designed socially distanced floor plans for a variety of different event types. Please contact us to see these plans at hire@roundhouse.org.uk.

For all public and private events, the Roundhouse will appoint a Covid Compliance Officer whose sole responsibility will be to monitor social distancing, ingress of guests and check other safety measures are adhered to by our staff and contractors. We would expect any visiting companies to assign their own Covid Safety Officer for the same purpose.



Enhanced Cleaning

We're enhancing our cleaning procedures which will include a deep clean between each show or event. Our dedicated cleaning team will focus on high traffic areas such as the toilets and frequently used infrastructure such as door handles and lift buttons.

In addition we will regularly use a fogging machine to clean the event spaces.



Facilities

There are ample toilet facilities within each area of the Roundhouse, reducing waiting times and enabling social distancing.

All toilet flushes and bathroom taps and hand dryers in the Roundhouse are automatic which will limit cross surface contamination.

Our air ventilation system circulates fresh air which is pulled from external intakes and there are areas where air is recirculated but is passed through filters which are changed regularly and exits through an extract.

We will offer numerous free standing automatic hand sanitising stations throughout the venue and staff and guests will interact through plastic screens in all public facing areas like our box office, cloakroom and bars.



One Way System

We have appointed a crowd management specialist to help us with our crowd management flow and guest management for each event.

We are able to create specific up and down designated stairwells, so that one way systems can be maintained throughout the event or show.

we will have clear signage points to make routes clear and accessible for all guests.



Staff Training

Roundhouse staff are undergoing Covid Compliance training before we re-open, so will be fully equipped to manage your event or visit to the Roundhouse.

Where appropriate, all staff will wear PPE (Personal Protective Equipment) and additional H&S training will be given where required. Interaction with staff will be kept to a minimum.



Safe Suppliers

All of our approved suppliers will have agreed to our COVID-19 safety documentation in order to work on site.

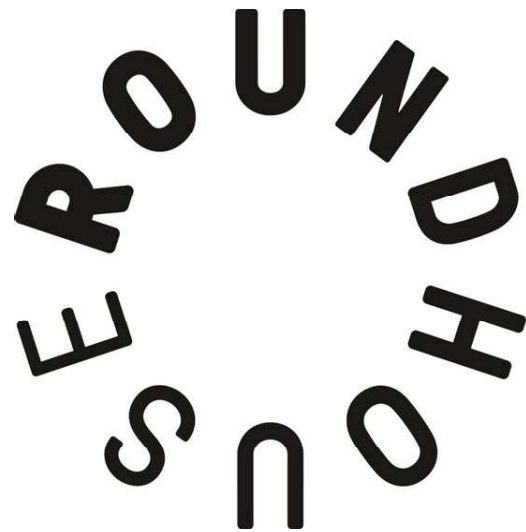
We will ensure that our approved suppliers have submitted the correct paperwork to show their commitment to working safely in the venue.



Track and Trace

The Roundhouse has a track and trace system in place to ensure that all staff, guests, suppliers and clients can be contacted quickly if an outbreak appears at the venue.

For more information about our track and trace system please contact hire@roundhouse.org.uk



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roundhouse.org.uk